

**OCBC OFFERING DEFERMENT AND RESTRUCTURING ASSISTANCE
TO CUSTOMERS AFFECTED BY FLOODS**

Kuala Lumpur, 14 January 2021 – Corporate, SME and individual customers of OCBC Bank (Malaysia) Berhad (OCBC Bank) and OCBC Al-Amin Bank Berhad (OCBC Al-Amin) affected by the current spate of floods affecting Kelantan, Pahang, Terengganu and Johor may seek a deferment or restructuring of their existing loans or financing through the Banks' dedicated channels.

Eligible personal banking and SME customers can look forward to support through a 3-month deferment of instalments or a 12-month reduction in instalments.

Personal banking customers can apply by calling the dedicated OCBC hotline 03-8317 5011 during office hours or by emailing floodrelief@ocbc.com beginning Monday, 18 January 2021.

SME customers may visit www.ocbc.com.my/sme/floodrelief from Wednesday, 20 January 2021 onwards to register their interest. The Bank will contact each customer to follow up on the application.



OCBC Bank Chief Executive Officer, Dato' Ong Eng Bin

Corporate customers may call their relationship managers directly.

According to OCBC Bank CEO Dato' Ong Eng Bin, the Bank is committed to assisting its customers, especially those who have been affected twice over by the pandemic and now the floods.

“When the floods hit, we made a RM100,000 contribution to Mercy Malaysia for their flood relief programmes involving everyone who has been affected. But we also see the need to render more particular assistance to our affected customers as well. We know some of them might have been badly hit. While we have already been in touch with several of these customers, we encourage those who still need the assistance to come forward immediately,” he said.

For further details, please visit www.ocbc.com.my

About OCBC Bank

OCBC Bank is the longest established Singapore bank, formed in 1932 from the merger of three local banks, the oldest of which was founded in 1912. It is now the second largest financial services group in Southeast Asia by assets and one of the world's most highly-rated banks, with an Aa1 rating from Moody's. Recognised for its financial strength and stability, OCBC Bank is consistently ranked among the World's Top 50 Safest Banks by Global Finance and has been named Best Managed Bank in Singapore by The Asian Banker.

OCBC Bank and its subsidiaries offer a broad array of commercial banking, specialist financial and wealth management services, ranging from consumer, corporate, investment, private and transaction banking to treasury, insurance, asset management and stockbroking services.

OCBC Bank's key markets are Singapore, Malaysia, Indonesia and Greater China. It has more than 480 branches and representative offices in 19 countries and regions. These include over 230 branches and offices in

Indonesia under subsidiary Bank OCBC NISP, and over 70 branches and offices in Mainland China, Hong Kong SAR and Macau SAR under OCBC Wing Hang.

OCBC Bank's private banking services are provided by its wholly-owned subsidiary Bank of Singapore, which operates on a unique open-architecture product platform to source for the best-in-class products to meet its clients' goals.

OCBC Bank's insurance subsidiary, Great Eastern Holdings, is the oldest and most established life insurance group in Singapore and Malaysia. Its asset management subsidiary, Lion Global Investors, is one of the largest private sector asset management companies in Southeast Asia.

OCBC Bank offers Islamic banking products and services in Malaysia through its wholly-owned subsidiary, OCBC Al-Amin Bank Berhad.

For more information, please visit www.ocbc.com.